

## **CHILDREN'S WEBSITE PRIVACY POLICY – CLINICA LONDON LIMITED**

### **INTRODUCTION**

Welcome to Clinica London Limited ("**Clinica**") children's website privacy policy, our website address is - [www.clinicalondon.co.uk](http://www.clinicalondon.co.uk). This children's privacy policy states how we protect your data.

Clinica is called a data controller. This means that Clinica controls your data when you share data with us. Clinica is responsible for your personal data when acting as a data controller. Clinica is committed to protecting your personal data in accordance with the UK General Data Protection Regulation ("**UK GDPR**") and the Data Protection Act 2018 ("**DPA 2018**"). Children's privacy is very important to Clinica. This policy applies to Clinica's goods and services which you can engage in and is intended for children and, together with our main Website Privacy Policy for Clinica London Limited, this policy states how we handle personal data we collect from children under the age of 13 ("child" or "children") when using/booking our services or purchasing our goods online.

The information in this policy is also provided to help you, as the child's parent or guardian, understand how Clinica processes your child's personal data in connection with our services and what controls we can offer you. It will help you to make informed privacy decisions for your child and to help them understand their privacy rights and how to safely use our services or order goods from us. If you are a child and anything here is not clear, please speak to your parent or guardian for help or please contact us.

This policy is provided in a layered format so it is easy for you can click on the areas you need to see – which are set out below. You can also download a pdf version of this policy here: [Children's Privacy Policy](#).

### ***Introduction***

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### ***What Personal Data Does Clinica Collect From You?***

When we provide our good or services, we may collect, process and share children's personal data ("**Child Personal Data**") which is personal data about you.

Child Personal Data could include, for example, your name, date of birth, gender, photos, location, contact details, health information (including your health and GP records, and any doctors' and medical practitioners' notes or records), profile data such as your username and password, and certain device and activity information and identifiers.

## **How Does Clinica Collect Child Personal Data?**

We collect Child Personal Data by different methods, including when you give us your Child Personal Data by filling in forms or by corresponding with us by post, phone, and email or otherwise; when you complete our website patient forms or book a consultation on our website to see us; or when you contact us via our social media platforms such as Facebook and Instagram; and when you attend any of our event on Eventbrite or Zoom with your parents or guardians permission.

We may also receive Child Personal Data from third parties or regulatory authorities which may including the NHS, private healthcare providers like BUPA and other medical professionals and practitioners involved in your child's care.

## **For What Purposes Does Clinica Use Child Personal Data?**

We will only use your Child Personal Data when the law allows us to. Most commonly, we will use your Child Personal Data to provide and improve our products and services, and to communicate information to you, or to comply with our legal obligations, and to give your parent or guardian visibility into how you may use our products and services.

We will only use your personal data for the purposes which we have collected it for, unless we reasonably consider that we need to use your personal data for another reason and that reason is compatible with the original purpose for which your data has been collected.

## **Does Clinica Share Child Personal Data?**

We share Child Personal Data only as set out in our [\*Website Privacy Policy\*](#). You or your child may be able to share information publicly and with others depending on the products and services they use and how they use our website.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We only permit them to process your personal data for specified purposes and in accordance with our instructions. Our third parties are required to keep Child Personal Data safe and secure.

## **What Security Measures Does Clinica Take Around Child Personal Data?**

We have put in place appropriate, technical organisational and security measures ("**Safety Measures**") to prevent you or your Child's Personal Data from being accidentally lost; used or accessed in an unauthorised way; altered or seen by others when it should not be seen. In addition, we limit access to Child Personal Data to those employees, agents, contractors and other third parties who have a business need to know and who work within our business or network. They will only process Child Personal Data on our instructions, and they are subject to a duty of confidentiality which means that they will keep your personal data safe and secure. They will uphold our Safety Measures.

We will only retain Child Personal Data for as long as needed to fulfil the purposes we have collected it for. By law we will also have to keep basic information about you or your child for six years after you or your child ceases to be a patient of ours.

## **What Choices Do You Have?**

You can choose whether to use our goods and services or if you are a parent or guardian to give us permission to enable these services to be used for your child, and we will make certain controls available so that you can remain involved in your child's use of our services.

Please note that if you withdraw the permission you have given to us or provided for your child to use our good or services or request deletion of Child Personal Data, certain services and features on our website may no longer be available to you or your child.

You can set your website browser to refuse all or some browser cookies. Cookies are text files with small pieces of data — like a username and password — that are used to identify you or

your computer. If you disable or refuse cookies, please note that some parts of this website may become unavailable or not work properly. For more information about the cookies we use, please see our cookies policy here: [Cookie Policy](#).

If you have any questions about how we collect and process Child Personal Data and how to exercise your rights or the rights on behalf of your child please see the Website Privacy Policy for Clinica London Limited here: [Privacy Policy](#).

### **What About Information Collected By Third Parties and Social Networks About You?**

Our website may include links to third-party websites and applications. Clicking on the links may allow third parties to collect or share data about you or your child.

Our services may contain links to social networking websites and other third parties. These are operated and controlled by third parties and not by us. We always endeavour to link to reputable websites that share our high data privacy standards and protect Child Personal Data however, we cannot take responsibility for any information or privacy practices provided by third party websites, as we do not control them. When you leave our website, you should read the privacy policy of every website you visit or the child friendly policy.

Any Child Personal Data you provide to any third parties will be collected by them and not by us. You will be subject to that third party's privacy policy, and not ours.

### **What Are Your privacy rights?**

- To get access to your data;
- To correct mistakes in your data;
- To get rid of or delete data;
- To stop or object to data;
- Restrict and prevent data being processed;
- Transfer or send data to another place; and
- Withdraw consent or do not agree to process data.

### **Do You Still Have Questions?**

Please contact us at: Email address: [secretary@clinicalondon.co.uk](mailto:secretary@clinicalondon.co.uk)

Postal address: 140 Harley Street London, W1G 7LB

Telephone number: 0207 487 9084 / 0207 486 7893.

If you have any questions for us, please let me know and we will be happy to help.